



Objective: This week's issue will cover the following subjects.

- **New Style Prep Filters**
- **Parts Replacement Documents**

New Style Prep Filters

The new style filters never need to be replaced. They are a serviceable part. If you get a prep filter kit with your parts order and the machine already has the new style, please service the ones in the machine and return the new unused prep filter kit to RIS.



To service the new style prep filters is relatively easy:

- Remove back cover on Ink Center
- Unscrew the clear top of the prep filter
- Remove and rinse out the screen
- Reinstall screen and cap.
- Perform prep delta and prep flow test to verify proper operation

Parts Replacement Documents

RIS ships printed instructions with some of the parts sent to the field. These documents may cover more information than you need. Please review just the section that deals with the part you are replacing.

For example, we send a distribution valve to be replaced. The instructions will provide replacement procedures for everything related to the Infusion pump (Syringe, Distribution Valve, Infusion Pump and the Tubing Connectors used on the Distribution valve).

The only section you would need to review would be the part about replacing the distribution valve. The parts replacement documents are available for download from the on the **Top Issues** site.

Contact Information For service related support, please call RIS @ 1-858-779-9148 Option 3
The location of the "Top Issues" platform has changed. Please bookmark the following URL for easy access – <http://training.retailinkjet.com/top10/>